



County of San Diego

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Reminder to Financial Institutions Doing Business in California

California State Law SB 1018 went into effect January 1, 2007. This law states that financial institutions in California—and their employees, directors, officers, controlling shareholders, and agents—are now mandatory reporters of suspected financial abuse of seniors and dependent adults.

APS can help you comply

Adult Protective Services (APS) investigates all kinds of abuse, including financial abuse. As part of San Diego County's Aging & Independence Services agency, we offer information, seminars, and training materials to your organization free of charge.

Free seminars

While APS can't train all of your employees in person, our seminars can help train your trainers, supervisors, and managers. Please see the enclosed schedule of nearly 50 free seminars that will be conducted countywide in the coming months. Topics covered include:

- The law: what is required and what is not obligatory
- Recognizing abuse, and how to report it
- Customer privacy and liability issues
- Available resources for training and information

Free Training Materials

APS training materials and resources can help you train key personnel, disseminate information to staff and customers, and keep current on the latest scams. These materials can be downloaded at <http://sandiego.networkofcare.org/aging> (click on Abuse Prevention, then click on the special link for financial institutions).

A final word

Perhaps as much as \$40 billion a year is "stolen" from elderly and dependent adults through financial abuse. Your friends, neighbors, and customers, as well as the law, are counting on you to help. And, you can count on APS for support.

Sincerely,

Pamela B. Smith
Director, Aging & Independence Services